Issue

Vendors are unable to access DLA DIBBS (https://www.dibbs.bsm.dla.mil) while using the Firefox browser.

Browser Affected

Firefox Browser version 96. Unknown of other versions are affected.
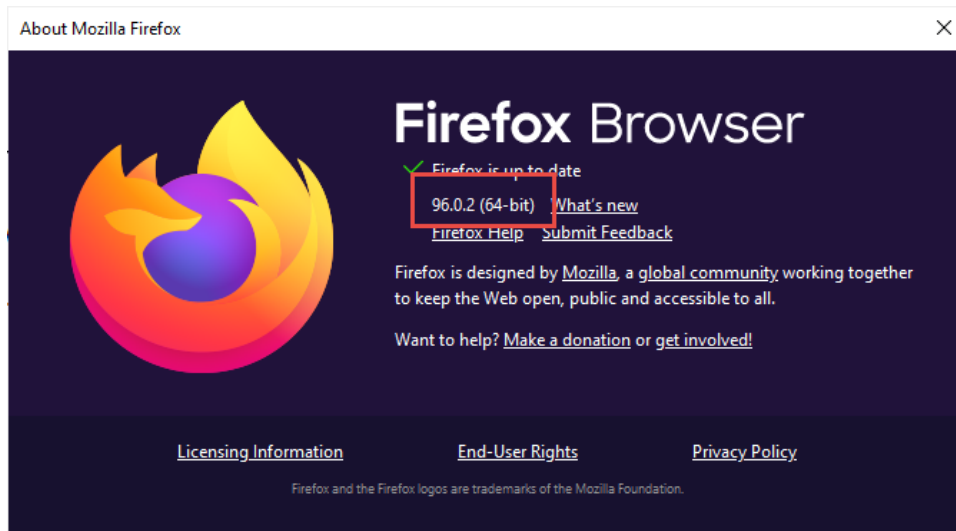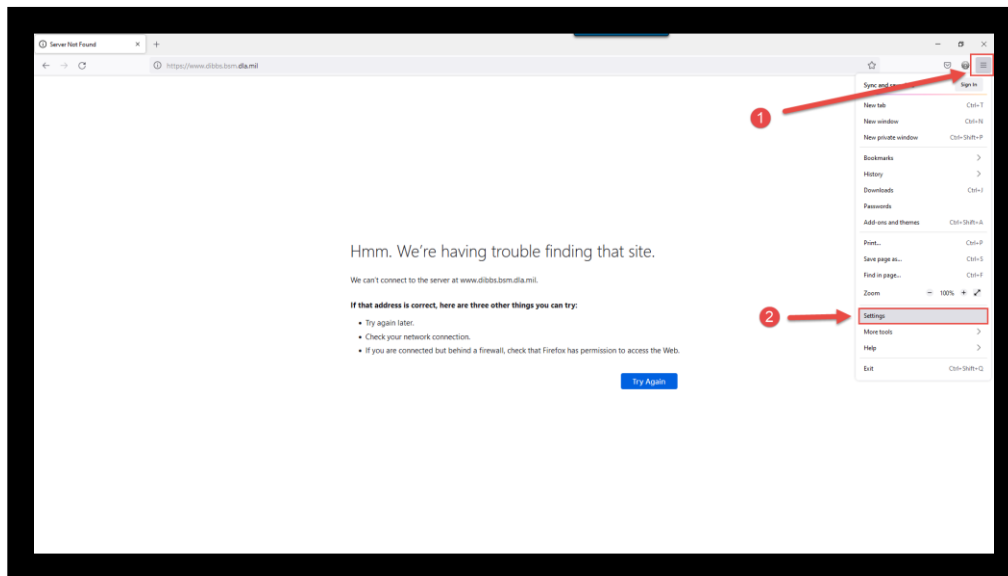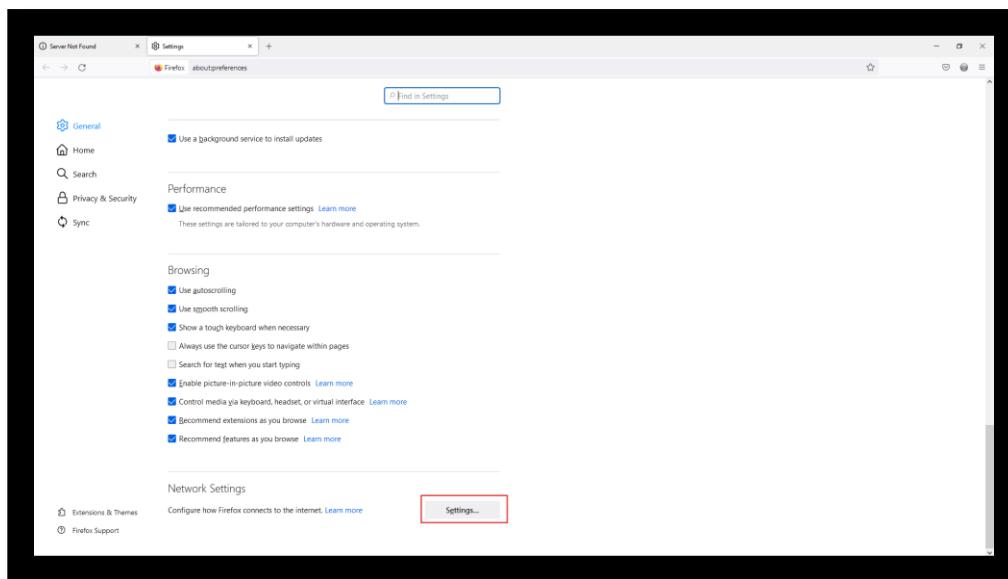

Error Example
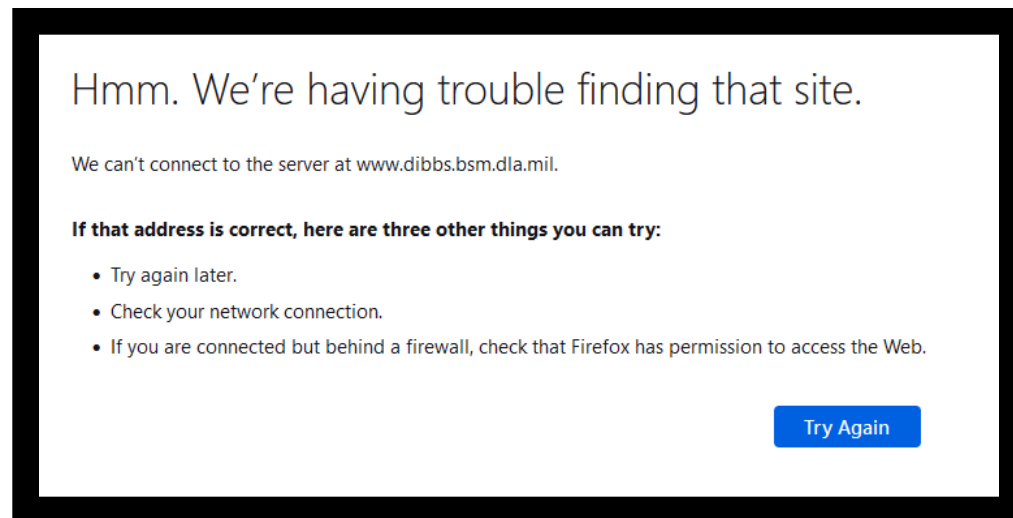
Corrective Action

1. Click the "hamburger" menu in the upper right corner of the Firefox browser.
2. Select "Settings"

3. Under "Network Settings" click the "Settings" button

4. Under "User Provider" change the default provider from "Cloudflare (Default)" to "NextDNS", then click the "OK" button.

5. Close the Firefox browser to restart new session.